



## QUALITY AND PERFORMANCE POLICY

Scottish Woodlands Ltd provide forestry management and advisory services, covering timber harvesting and marketing, investment and acquisitions, consultancy, surveying and mapping, arboriculture and landscaping, environmental management and maintenance, forestry contracting and contracting works for the major land based utility sectors, including the railway, road, waterway and powerline infrastructure.

### Our Standards

The Company operates an Integrated Management System, ensuring quality and performance are integral and incorporated into all aspects of our business, both in our client service and in our wider health, safety, environmental and social responsibilities.

In support of this we are accredited to ISO 9001 Quality, ISO 14001 Environment and BS OHSAS 18001 Occupational Health and Safety.

We have also used ISO 26000 Corporate Social Responsibility, as a guide to integrate social responsibility into our values and practices.

We promote the understanding and the compliance with all relevant legislation, industry standards and best practice.

### Our Commitments

We are committed to continuous improvement in the quality of our work performance in all aspects of our business. To this end we set ourselves clear objectives and targets which we believe can deliver these improvements and we regularly review our progress and achievements

The highest quality client service is our principal objective, to this end we invest in the range and competency of our staff, our facilities and equipment and work with our suppliers to drive improvement all the way through project scoping, delivery and after service.

We clearly communicate our quality and client service responsibilities throughout our Company and with all whom we engage.

### Our Community

We have worked in the forestry and land based sector for 50 years and hold decade long working relationships with many clients, staff, supplier's and regulatory bodies.

As part of our integrated management approach we have and make available to all our stakeholders this and further detailed policy commitments, setting standards and driving improvement in other key areas of our business, such as our:

- Health Safety and Social Policy
- Environment and Sustainability Policy
- Equality and Diversity Policy

**Stuart A Johnston**  
Forestry Director

*Stuart A Johnston*

Date 20/10/2016

